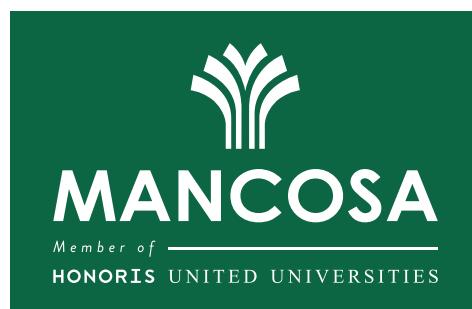




# Prospectus 2025



skillME



# Learn anywhere, anytime and at your own pace.

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TECHNOLOGY PROGRAMMES

*MANCOSA is registered with the Department of Higher Education and Training (DHET) as a private higher education institution under the Higher Education Act, 1997 (as amended). Registration No.2000/HE07/003.*



# Principal's Message



There is a need to raise the skills base in the workplace through the pursuit of appropriate qualifications from a reputable higher education institution.

MANCOSA strives to ensure that its students develop valuable life skills and become independent and confident individuals. These life skills enable students to deal more confidently with challenges that confront them in the world of work.

MANCOSA academics are committed to lead students through the journey of academic exploration by applying theory to practice. MANCOSA ensures that the programmes it offers are sufficiently rigorous to equip students with the values of hard work, commitment and sacrifice.

Join the MANCOSA world of academic excellence where learning is both fun and a challenge to prepare you to succeed in a competitive working environment.

We wish you well in your studies.

**Professor Magnate Ntombela**  
Principal

## Welcome

Deciding to study is an important investment in your future. It is crucial that you choose the programme and school which is right for you.

Making a career choice today can be a very challenging decision in a globalised and competitive environment.

# Why Choose skillME?

The design of each skillME programme incorporates academic and industry knowledge, which are derived through MANCOSA'S experience in the higher education market, awareness of 21st Century employer demands, and industry collaborations.

MANCOSA skillME programmes are designed and delivered by industry and academic experts, thereby ensuring that students are exposed to the contemporary practices.

Each skillME online short learning programme is designed to develop specific skills which promote career success. The skillME online short learning programme suite offers students to opportunity to obtain multiple skills on a single, easy to navigate platform.

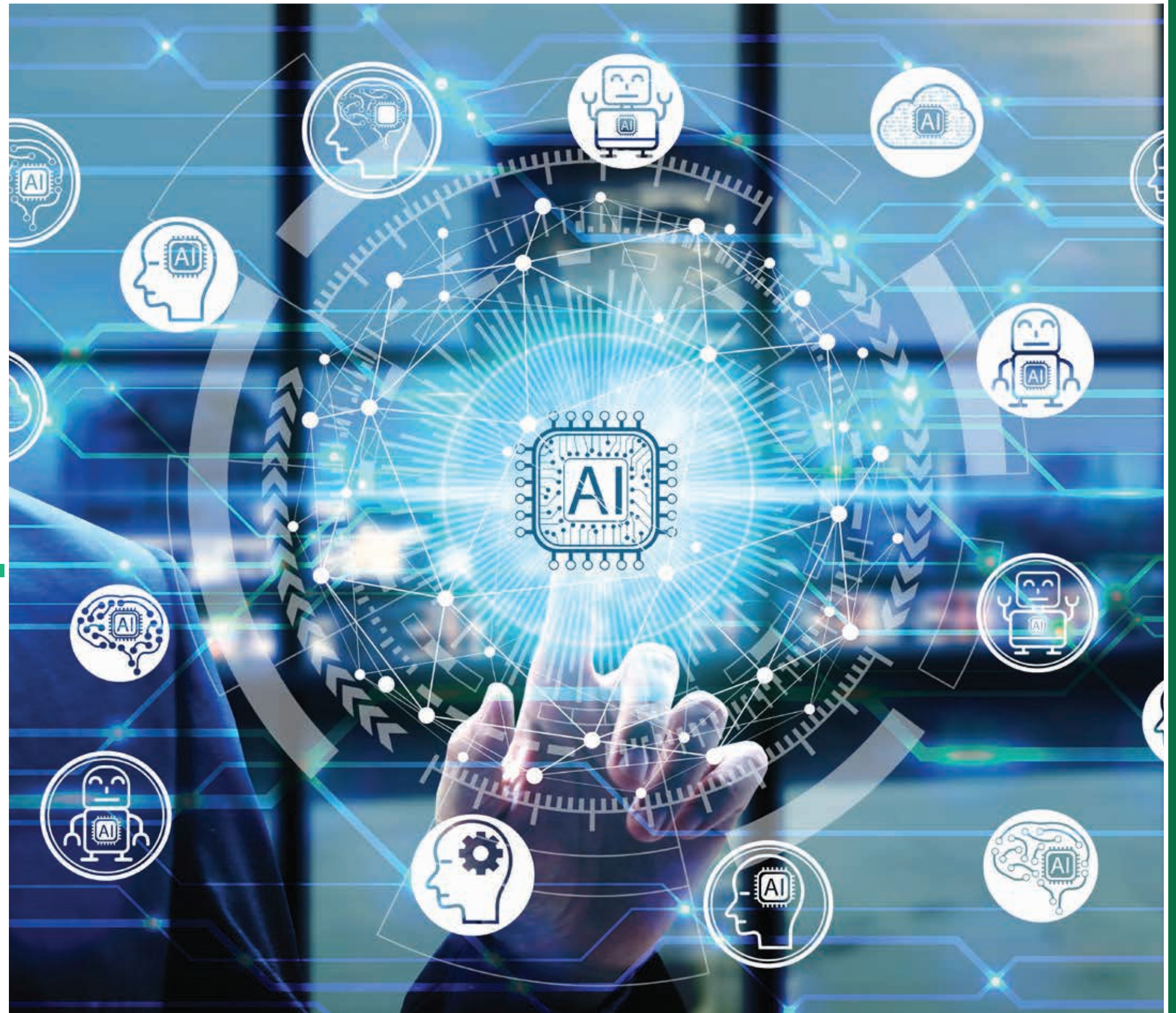




# Information and Digital Technology Programmes

Nurturing 21st  
Century Skills

**Future Focused  
Learning Style**





# Digital Small Business Start-up The Ultimate Guide to Launching Your Online Side Hustle



## ABOUT THIS PROGRAMME



This course covers the conceptual framework for leadership and learners will develop and practice strategies for immediate impact management. Building upon a concept of the applications for more effective negotiation, feedback and coaching, conflict management, and change leadership



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Negotiate effectively and influence others through effective leadership
- Provide feedback and coaching that is strategically appropriate and influential
- Manage conflict and lead change in business.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



Upon successful completion of this SLP students will receive an automatically generated Certificate of Completion backed by MANCOSA and issued through blockchain. Blockchain certificates, can be easily shared with your network and are easily verified by employers and recruitment agencies.



Exclusive access to MANCOSA Community. Expand your professional network and increase your employment opportunities.



Earn a microlearning, blockchain credential



**Interactive  
Content**

YES



**Blockchain  
Certificate**

YES



**Gamified  
Assessments**

YES

# Leveraging Generative AI for Workplace Efficiency



## ABOUT THIS PROGRAMME



This course covers the exploration of Artificial Intelligence (AI) and Generative AI, such as Google's Bard and OpenAI's ChatGPT and DALL-E, which have become prominent topics of discussion in various settings. It emphasises the accessibility of these technologies, making them available to a wide audience. The primary objective is to demystify AI, particularly Generative AI, by simplifying complex concepts. The course delves into the substantial impact of Generative AI in the workplace, addressing its effects on jobs and work processes.

Real-world examples illustrate its practical applications to enhance productivity and work quality. Ethical and security considerations are also emphasised. Ultimately, the course aims to empower participants with the knowledge and skills to engage in informed discussions about Generative AI and effectively utilise it in their professional lives, encouraging critical engagement with the material to gain a comprehensive understanding.



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the fundamentals of Generative AI and its role in enhancing workplace productivity and efficiency.
- Learn effective interaction with Generative AI tools, optimizing input and output utilization.
- Appreciate the human role in AI decision-making, balancing automation and human judgment.
- Recognize the transformative impact of AI on work and skills, while gaining insights into ethical considerations in its use.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/gamified content and assessments

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Interactive  
Content

YES



Blockchain  
Certificate

YES



Gamified  
Assessments

YES



# Artificial Intelligence (AI) & Machine Learning (ML) for Business Leaders



## ABOUT THIS PROGRAMME



Artificial Intelligence and Machine Learning are considered to be the most disruptive technologies by chief intelligence and information officers worldwide. However, very few business leaders and managers fully understand how AI and ML can be leveraged to drive growth, efficiency, insight and an unrivalled customer experience. To compound this challenge, AI and ML capabilities are constantly evolving. The MANCOSA skillME Artificial Intelligence (AI) and Machine Learning (ML) short learning programme (SLP) has been developed by industry experts to provide business leaders and

managers with a robust understanding of AI and ML as business tools. The programme develops the skills that are required in order to strategically and successfully implement AI and ML within an organisation, in order to power competitive advantages and drive value creation.



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the rapidly evolving terrain of AI
- Analyse why AI matters in organisations
- Comprehend the role of data and analytics in AI
- Understand how AI and machine learning is being leveraged to drive value creation
- Explore meaningful ways in which AI and ML can be integrated into different value streams in an organisation

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES

# Cybersecurity: Managing Risk in Information Age



## ABOUT THIS PROGRAMME



In the digital economy, information systems serve as critical assets for complete advantage as well as a source for strategic security risk. Organisations now have complex digital ecosystems rooted at the heart of their success and it is incumbent upon business managers and leaders to be acutely aware of the challenges and risks that cybersecurity threats pose to their continued operations. “There are two types of companies: those that have been hacked, and those who don’t yet know they have been hacked.” – John Chambers (CEO: Cisco) The MANCOSA skillME Cybersecurity:

Managing Risk in the Information Age short learning programme (SLP) has been developed by industry experts to provide business leaders and managers with a robust understanding of their role and responsibility in protecting digital systems by mitigating cyber threats. The programme develops the skills that are required in order to strategically and successfully influence the overall cybersecurity posture within an organisation, in order to develop an appropriate level of protection against predicted cyber threats.



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the threat and vulnerability of working in virtual and cyber spaces
- Detect and analyse cybersecurity threats facing teams and organizations
- Identify tools needed to manage cybersecurity risks
- Develop a cybersecurity management and strategy plan to better guide decision-making in organisations

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Interactive  
Content

YES



Blockchain  
Certificate

YES



Gamified  
Assessments

YES



# Digital Transformation in 21st Century Workplace



## ABOUT THIS PROGRAMME



The emergence of the fourth Industrial Revolution (4IR) coupled with rapid advancements in information and digital technologies has resulted in ongoing and unprecedented transformation in the 21st century workplace. Almost every organisation has either proactively or been forced to digitally transform. However, not all digital transformation initiatives are successful. According to McKinsey, a global consulting firm, up to 70% of digital transformation efforts fail. However, for those organisations that are successful in their digital transformation agendas, a competitive, and oft en unrivalled digital paradise

awaits. The MANCOSA skillME Digital Transformation in the 21st Century Workplace short learning programme (SLP) has been developed by industry experts to provide individuals with a robust understanding of why and how digital transformation can be pursued successfully. The programme develops the skills that are required in order to successfully stimulate and influence an organisation's digital transformation trajectory.

Digital Transformation

## COURSE SUMMARY



**Duration:**  
1 Day

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand why digital transformation is critical for organisations
- Identify the process and key drivers of digital transformation
- Analyse Technology trends and how these affect the 21st century, digital working environment
- Identify key decisions that need to be made in order to stimulate digital transformation in the 21st century workplace

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Digital Marketing: Crafting a Winning Strategy



## ABOUT THIS PROGRAMME



Digital marketing, like every other industry, continues to evolve with the invention of new technologies. With more consumers available on digital platforms, there are many channels that can be used to acquire and retain them. However, a winning digital marketing strategy is much more than utilising digital channels to reach potential customers. So, what makes a successful digital marketing strategy?

The MANCOSA skillME Digital Marketing: Crafting a Winning Strategy short learning programme (SLP) has been developed by industry experts to provide individuals with an understanding of digital marketing and digital marketing strategy. The programme develops the skills that are required in order to successfully produce a winning digital marketing strategy.



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand marketing in the digital era
- Analyse the different elements in a digital marketing strategy plan
- Explore key tenets of contemporary digital marketing channels
- Identify and understand digital target markets
- Recognise how to use social media channels strategically

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES



# The 4th Industrial Revolution (IR) and Automation



## ABOUT THIS PROGRAMME



One of the defining features of the Forth Industrial Revolution is the unprecedented level of automation being introduced in the new world of work. With rapid advancements in robotics, machine learning (ML), artificial intelligence (AI) and the Internet of Things (IoT), automation has already transformed many industries, sectors and organisations. The phenomena of the 4IR and automation are multidimensional and are constantly evolving with innovation in technology. Understanding this digitally driven panorama is paramount for an individual seeking to survive and thrive in the 4IR.

The MANCOSA skillME 4IR & Automation short learning programme (SLP) has been developed by industry experts to provide individuals with an understanding of a driving force of the modern workplace – automation. The programme develops the skills that are required in order to leverage the digital technologies that underscore automation, whilst also providing individuals with a robust understanding of how automation can be utilised as a strategy to drive efficiency and effectiveness within organisations.



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
1 Day

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Develop an understanding of the industrial revolutions leading to the 4th industrial revolution.
- Uncover the technical and business challenges, as well as opportunities brought by the rapid advancement of digital technologies.
- Understand the implications of the 4th industrial revolution for the future of the world of work.
- Identify the social and ethical considerations of automation in the 4th industrial revolution.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



# Internet of Things: Business Automation

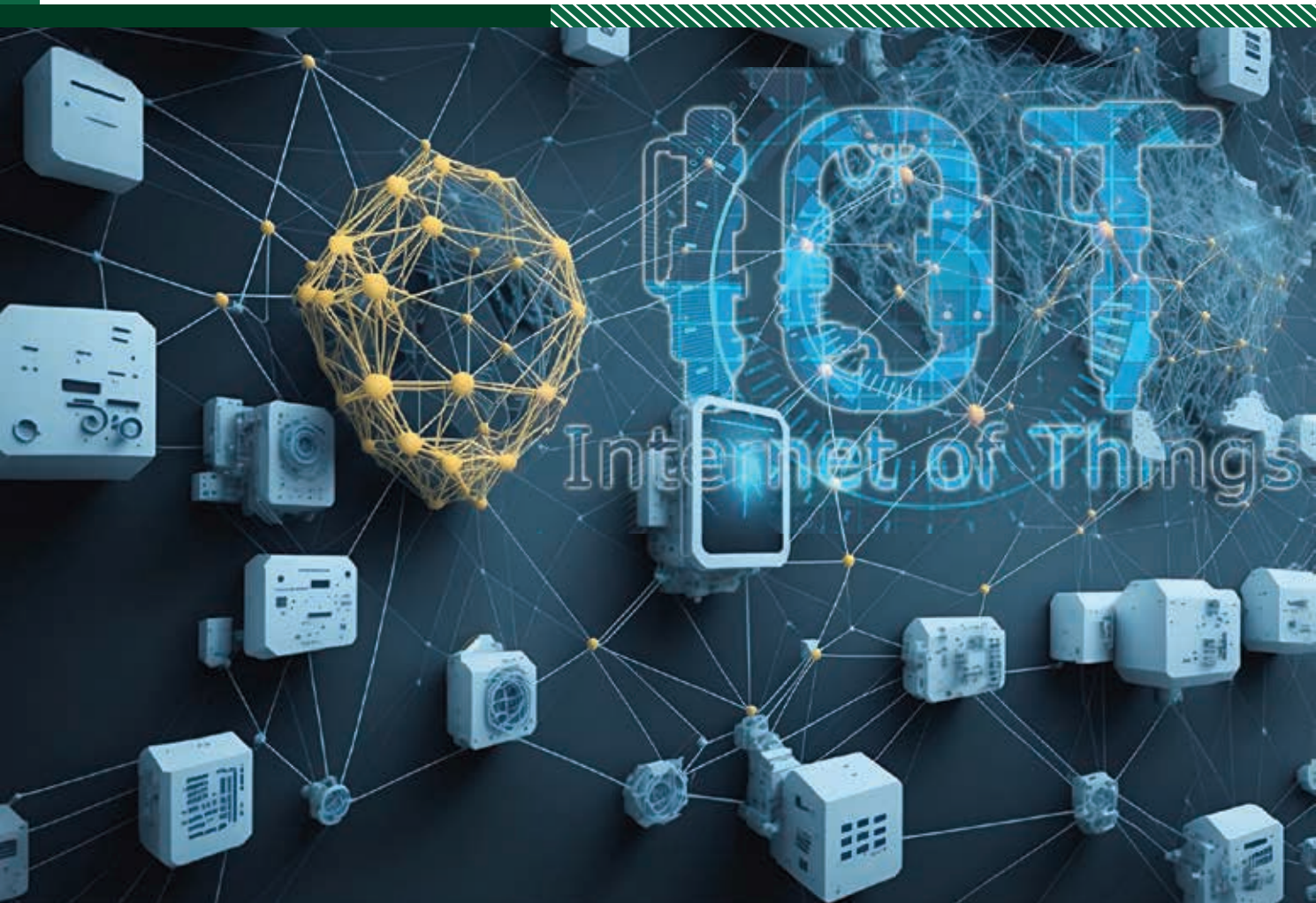


## ABOUT THIS PROGRAMME



The Internet of Things (IoT) is a contemporary phenomenon associated with the Fourth Industrial Revolution (4IR). IoT concerns the enhancement of business processes and solutions with sensors, devices, gateways and platforms.

This course will help you gain an understanding of IoT. You will be able to ideate applications for the Internet of Things (IoT) in your business context and gain an understanding of the business applications of the IoT for simple and complex business processes.



## COURSE SUMMARY



**Duration:**  
1 Day

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand what is the Internet of Things (IoT) and where it fits within a Digital Transformation strategies
- Gain an understanding of the business implications of IoT
- Become familiar with the components of the IoT for a point solution and complex solution
- Understand the implications of 5G technology for IoT
- Understand the pros and cons of the IoT
- Identify where IoT fits into the 4th Industrial Revolution
- Create a plan to execute your own automation strategy in your business

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Cybersecurity Awareness and Risk Management in the Public Sector



## ABOUT THIS PROGRAMME



Cybersecurity threats and attacks are regarded as one of the top risks facing businesses and government's today. With increasing threats of ransomware attacks, geopolitical threats, and breach attempts of citizens' personally identifiable information, cybersecurity awareness is of critical importance to the public sector, especially within the context of risk management.

This course is designed specifically for the public sector and aims to equip employees, managers and leaders with appropriate information about cyber threats and knowledge about cybersecurity risk management.



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Gain an understanding of what cybercrime is
- Learn about the role of cybersecurity in negating cybercrime
- Identify the various cyber threats posed to individuals and organisations
- Understand who is responsible for these threats and about how individuals and organizations can be protected
- Gain an understanding of the motives of those who conduct cybercrime
- Learn about the aftermath of individuals or companies being compromised through cybercrimes

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Big Data & Data Analytics for Managers and Leaders: Data Modelling and Management Systems



## ABOUT THIS PROGRAMME



As a manager big data allows you to measure and hence know, drastically more about your business. This directly translates into more informed decision-making and better performance. In this course, you will be exposed to the various data and management tools.

You will be able to describe the reasons behind the expansion of new big data platforms from the perspective of big data management systems and analytical tools.



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
2 Days

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Recognise different business analytics data elements pertaining to your professional context
- Identify various data types and data storage entities (Data and Data Warehousing)
- Understand how big data can be analysed for better business decision-making

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Exclusive access to MANCOSA Community. Expand your professional network and increase your employment opportunities.



Earn a microlearning, blockchain credential



# Blockchain for Business



## ABOUT THIS PROGRAMME



Demystify the blockchain and leverage its benefits for more efficient and secure business processes. This course provides a conceptual understanding of blockchain technology and how it can be used in Industry 4.0. An overview of smart contracts and the application of these technologies across various industries.

The course also covers the technological underpinning of Blockchain operations and helps students understand the challenges facing blockchain adoption.



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand blockchain challenges
- Distinguish between the various types of blockchains
- Understand and explain what a smart contract is, how they work and why they are useful
- Define and explain the value propositions behind smart contract blockchains and how they can be used to improve the financial, agricultural, and public sectors

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES



# Fintech Fundamentals



## ABOUT THIS PROGRAMME



The global Fintech market is rapidly expanding and in 2022, it was worth USD\$179bn. Fintech is a multifaceted concept and refers to the modification, automation and transformation of finance and banking systems through technology. If you are keen to keep in pace and step with current FinTech evolutions and what the future of money is evolving towards, then this is the course is for you.

Through this course, you will be taken on a journey through FinTech, with exposure to the latest and most popular technologies driving the FinTech revolution.



## COURSE SUMMARY



**Duration:**  
3 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand what is FinTech and how it has disrupted the traditional financial system
- Understand the underlying technologies used by FinTechs that fuel them to be more cost effective
- Comprehend the nexus between FinTech and innovative financial regulation
- Understand the relationship between FinTech and Finance – i.e. What is the future of money?

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible • Videos on demand
- Interactive/ gamified content and assessments

## BLOCKCHAIN CERTIFICATE



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Earn a microlearning, blockchain credential



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Le Wagon: Data Science Bootcamp – Cape Town



## ABOUT THIS PROGRAMME



This intensive programme is designed to provide participants with the skills and knowledge needed to succeed in Data Science. Each bootcamp runs for a duration of 9 weeks, ensuring a focused and immersive learning experience.

During the Data Science bootcamp, participants will dive into the world of data analysis, machine learning, and data visualization. They will learn how to extract valuable insights from large datasets, build predictive models, and effectively communicate their findings.

The curriculum covers Python programming, statistics, SQL, and machine learning algorithms, among other essential topics.

Delivered in Partnership with Red & Yellow - Creative School of Business



## COURSE SUMMARY



<b>Duration:</b> 9 Weeks	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> On Campus or Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



**View Start Date on Website**  
**Take this programme to:**

- By completing the Data Science bootcamp, participants will become proficient in data analysis techniques, enabling them to extract meaningful insights from complex datasets. They will be equipped with the skills to apply machine learning algorithms and predictive modeling to solve real-world problems. Graduates will be well-prepared to pursue careers as data scientists, data analysts, or machine learning engineers in various industries.

### User requirements:

- The bootcamp programs at Le Wagon South Africa are open to individuals from various backgrounds and experience levels. While prior programming experience is not required, a passion for technology and a willingness to learn are essential. The admission process involves a selective application review and an interview to assess the candidate's motivation and commitment.
- For the Data Science bootcamp, basic knowledge of mathematics and statistics is beneficial, but not mandatory. Participants should bring their own laptops to fully engage in the hands-on coding exercises and projects.

### Additional benefits:

- Dedicated support:** Participants receive personalized assistance and mentorship from experienced instructors and teaching assistants throughout the program.
- Networking opportunities:** Students have the chance to connect with a vibrant community of like-minded individuals, including alumni, industry professionals, and guest speakers.
- Career services:** Le Wagon South Africa provides guidance and resources to help participants in their job search, including interview preparation, resume building, and access to a network of hiring partners.
- Demo Day:** At the end of the bootcamp, participants have the opportunity to showcase their projects to potential employers and receive valuable feedback.



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Le Wagon: Web Development Bootcamp – Cape Town



## ABOUT THIS PROGRAMME



This intensive programme is designed to provide participants with the skills and knowledge needed to succeed in Web Development. Each bootcamp runs for a duration of 9 weeks, ensuring a focused and immersive learning experience.

In the Web Development bootcamp, participants will acquire the fundamental skills required to build dynamic web applications.

They will learn full-stack development using industry-standard technologies such as HTML, CSS, JavaScript, Ruby on Rails, and React.js.

From designing interactive user interfaces to deploying web applications, students will gain hands-on experience throughout the entire development process.

Delivered in Partnership with Red & Yellow - Creative School of Business



## COURSE SUMMARY



<b>Duration:</b> 9 Weeks	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> On Campus or Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



**View Start Date on Website**  
**Take this programme to:**

- The Web Development bootcamp empowers participants to build web applications from scratch, providing them with a strong foundation in both front-end and back-end development. Graduates will have the necessary skills to develop responsive and interactive websites, collaborate with teams of developers, and deploy their applications. This program opens up opportunities for careers as web developers, software engineers, or freelance web designers.

### User requirements:

- The bootcamp programs at Le Wagon South Africa are open to individuals from various backgrounds and experience levels. While prior programming experience is not required, a passion for technology and a willingness to learn are essential. The admission process involves a selective application review and an interview to assess the candidate's motivation and commitment.
- For the Web Development bootcamp, participants should have a basic understanding of programming concepts and be comfortable with using a computer. A laptop is also required to participate effectively in the coding activities and group projects.

### Additional benefits:

- Dedicated support: Participants receive personalized assistance and mentorship from experienced instructors and teaching assistants throughout the program.
- Networking opportunities: Students have the chance to connect with a vibrant community of like-minded individuals, including alumni, industry professionals, and guest speakers.
- Career services: Le Wagon South Africa provides guidance and resources to help participants in their job search, including interview preparation, resume building, and access to a network of hiring partners.
- Demo Day: At the end of the bootcamp, participants have the opportunity to showcase their projects to potential employers and receive valuable feedback.



**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Business Skills

Develop skills for  
the 21st Century

South African and  
Global Industry Insights





# Leadership Development Programme



## ABOUT THIS PROGRAMME



This course covers the conceptual framework for leadership. Learners will develop and practice strategies for immediate impact management by building on the concept of the applications for more effective negotiation, feedback and coaching, conflict management, and change leadership



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Attain proficiency in digital literacy.
- Develop a mindset centered around customer needs.
- Embrace agile management principles.
- Implement data-driven approaches to decision-making.
- Cultivate purposeful communication skills.
- Foster innovation within organisational practices.
- Focus on mastering change management strategies.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



Upon successful completion of this SLP students will receive an automatically generated Certificate of Completion backed by MANCOSA and issued through blockchain. Blockchain certificates, can be easily shared with your network and are easily verified by employers and recruitment agencies.



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### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES

# Research Methodology Chapter Development for Honours and Master's Students



## ABOUT THIS PROGRAMME



This course is designed to equip each learner with the essential knowledge and skills needed to plan, conduct, and analyse research effectively at a level appropriate for Honors or Masters's students, taking into consideration the different needs of students and the exposure they have had to research projects

This course will give you a solid foundation for executing a research project. It will introduce you to the essential elements of a research project and how to write your project according to academic standards.



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the fundamentals of research methodology, including purpose, significance, and paradigms and their implications.
- Develop critical evaluation skills of literature for subject specific research studies.
- Gain practical knowledge of academic writing, research design, methods, data collection and analysis techniques.
- Understand and apply practically the ethical considerations required for a research study to ensure the principles of research integrity are maintained..

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Business Strategy: Crafting and executing modern strategies for success



## ABOUT THIS PROGRAMME



In today's dynamic and ever-evolving business landscape, having a solid strategy is the key to achieving success and staying ahead of the competition. This course is designed to equip you with the essential knowledge and skills needed to navigate the complexities of business, and to plan and execute business strategy.



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Develop understanding of business strategy and analysis for effective planning.
- Translate plans into actionable initiatives, mastering financial management basics.
- Acquire tools for measuring business performance and alignment.
- Master strategic analysis and implement performance measurement systems for informed decision-making.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# Conflict Management



## ABOUT THIS PROGRAMME



The MANCOSA skillME Conflict Management short learning programme (SLP) has been developed by industry experts to provide individuals with a range of tools that we can be used when addressing and resolving a conflict situation in the workplace.

The MANCOSA skillME Conflict Management SLP is a high-impact, microlearning programme which covers:

- Personality theories and conflict
- Skills and techniques to handle and resolve conflict
- Human interaction in destructive relationships
- How ones purpose affects their conflict style



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
2 Days

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Explore personality theories and conflict.
- Acquire skills and techniques to handle and resolve conflict.
- Examine human interaction in destructive relationships.
- Understand how one's purpose affects their conflict style.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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# Emotional Intelligence



## ABOUT THIS PROGRAMME



The MANCOSA skillME Emotional Intelligence short learning programme (SLP) has been developed by industry experts to equip individuals with emotional intelligence skills that can be used to succeed in a range of situations in the workplace.

The MANCOSA skillME Emotional intelligence SLP is a high-impact, microlearning programme which covers:

- Tools to develop Emotional Intelligence
- Using self-awareness to understand different personalities
- Approaches to strengthening assertive behavioural skills
- Boundaries and self-esteem



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Utilize tools for developing Emotional Intelligence.
- Apply self-awareness to comprehend different personalities.
- Explore approaches for enhancing assertive behavioral skills.
- Understand the concepts of boundaries and self-esteem.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

# Telephone Skills



## ABOUT THIS PROGRAMME



The MANCOSA skillME Telephone Skills short learning programme (SLP) has been developed by industry experts to equip individuals with critical skills required for telephone communication.

The MANCOSA skillME Telephone Skills SLP is a high-impact, microlearning programme which covers:

- Professional telephone communication
- The rules of professional telephone etiquette
- Understanding a callers objectives
- Creating positive boundaries
- How to handle difficult callers



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Enhance skills in professional telephone communication.
- Learn the principles of professional telephone etiquette.
- Establish positive boundaries in communication.
- Develop strategies for handling difficult callers.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Service Excellence



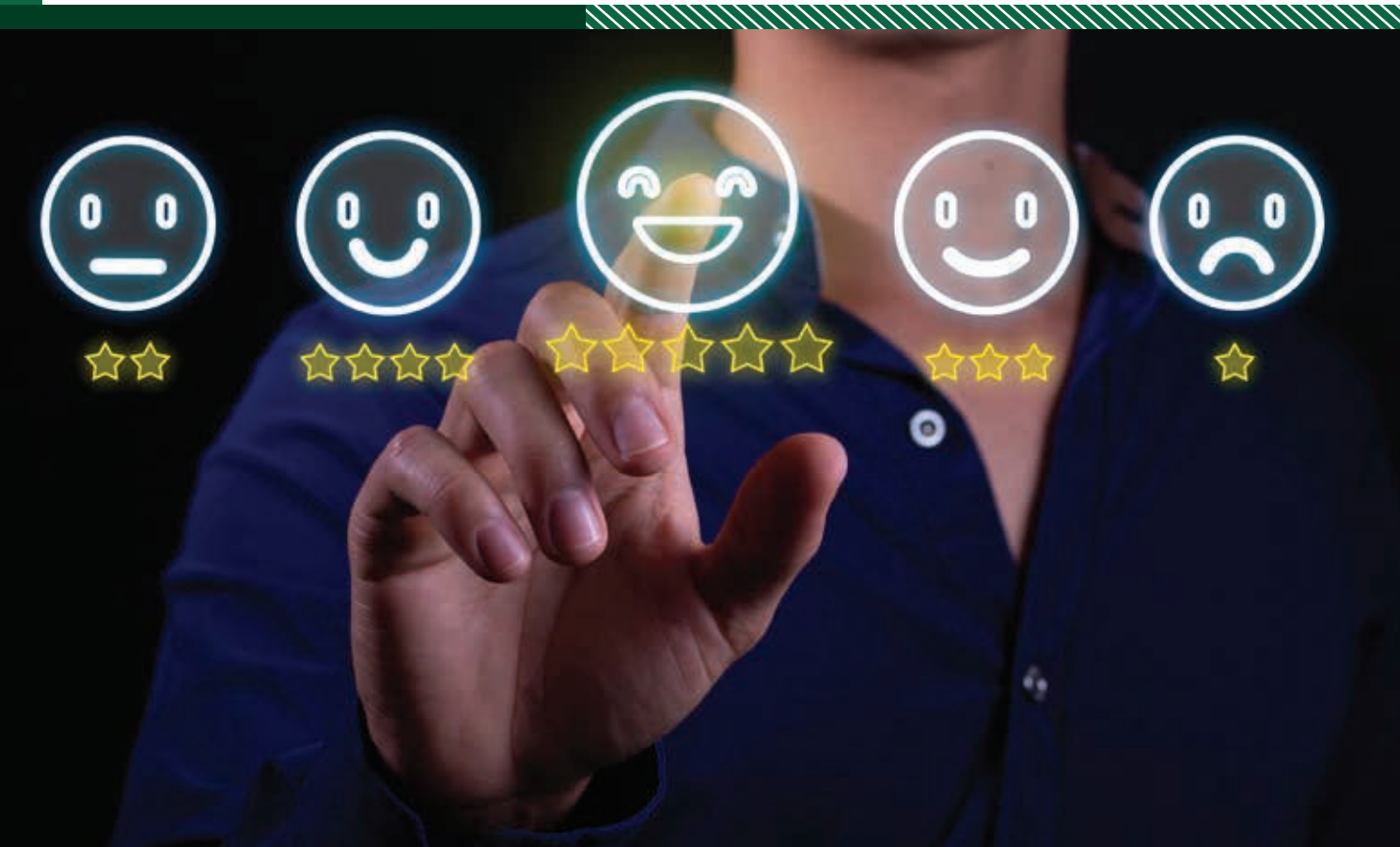
## ABOUT THIS PROGRAMME



The MANCOSA skillME Service Excellence short learning programme (SLP) has been developed by industry experts to equip individuals with skills to deliver a high level of service excellence within their organisation.

The MANCOSA skillME Service Excellence SLP is a high-impact, microlearning programme which covers:

- The skills required to understand customer wants and needs
- The development of service goal setting
- An understanding of factors influencing customer service
- Communication as an integral element of service excellence
- Effectively resolving customer complaints



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Develop the skills necessary to understand customer wants and needs.
- Set service goals effectively.
- Gain an understanding of factors influencing customer service.
- Recognize communication as an integral element of service excellence.
- Learn effective techniques for resolving customer complaints.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES



# Communication in the Workplace



## ABOUT THIS PROGRAMME



The MANCOSA skillME Communication in the Workplace short learning programme (SLP) has been developed by industry experts to empower individuals with skills, tools and techniques to enhance workplace communication. Both verbal and written communication techniques are covered in this programme.

The MANCOSA skillME Communication in the Workplace SLP is a high-impact, microlearning programme which covers:

- Utilising the most appropriate communication styles
- Presentation and Business writing skills
- Telephone communication skills
- Utilising effective communication to avoid conflict
- Brand impact through communication



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Apply the most suitable communication styles
- Enhance presentation and business writing skills
- Develop effective telephone communication skills
- Utilize communication strategies to prevent conflict
- Understand and manage brand impact through communication.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Interactive  
Content

YES



Blockchain  
Certificate

YES



Gamified  
Assessments

YES

# Finance for Non-Finance Managers



## ABOUT THIS PROGRAMME



The MANCOSA skillME Finance for Non-Finance Managers short learning programme (SLP) has been developed by industry experts to empower individuals whose primary job function falls outside the Finance Department of their organisation, but who are required to understand financial fundamentals as part of their role.

The MANCOSA skillME Finance for Non-Finance Managers SLP is a high-impact, microlearning programme which covers:

- Effective budgeting fundamentals
- Financial forecasting / Cashflow management
- Interpreting financial statements
- Collecting and using financial data



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Master effective budgeting fundamentals.
- Gain expertise in financial forecasting and cash flow management.
- Develop skills in interpreting financial statements.
- Learn the collection and utilization of financial data.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES



# High Impact Leadership



## ABOUT THIS PROGRAMME



The MANCOSA skillME High Impact Leadership short learning programme (SLP) has been developed by industry experts to accelerate individuals growth into leadership positions whilst also serving to refine existing leadership talent within an organisation. The programme equips individuals with the knowledge, tools and skills that are required in order to become highimpact leaders.

The MANCOSA skillME High Impact Leadership SLP is a high-impact, microlearning programme which covers:

- The role of a leader in the modern \ workplace
- The key traits and characteristics of high impact leaders
- Aspiring to become a high impact leader
- Creating a leadership culture



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
1 Day

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the role of a leader in the modern workplace.
- Explore the key traits and characteristics of high-impact leaders.
- Aspire to become a high-impact leader.
- Foster the creation of a leadership culture.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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# Workplace Readiness



## ABOUT THIS PROGRAMME



The MANCOSA skillME Workplace Readiness short learning programme (SLP) has been developed by industry experts to equip firsttime employees with skills, tools and techniques to succeed upon entry into the workplace. The programme addresses the multiple areas of development that new entrants into the workplace require, in order to build a sound tenure and career at any organisation.

The MANCOSA skillME Workplace Readiness SLP is a high-impact, microlearning programme which covers:

- Professional personal behaviour
- Workplace ethics
- Working in a team and presentation skills
- Verbal and written communication



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Cultivate professional personal behavior.
- Explore workplace ethics.
- Enhance teamwork and presentation skills.
- Develop effective verbal and written communication.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Project Management Fundamentals



## ABOUT THIS PROGRAMME



The MANCOSA skillME Project Management Fundamentals short learning programme (SLP) has been developed by industry experts to empower individuals with skills, tools and techniques to define, plan, communicate and manage projects of varied sizes and complexity.

The MANCOSA skillME Project Management Fundamentals SLP is a high-impact, microlearning programme which covers:

- Projects, programmes and management
- The project management cycle
- Initiation, planning, implementation and closure of a project
- Team management



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Explore projects, programmes, and management.
- Understand the project management cycle.
- Navigate the initiation, planning, implementation, and closure of a project.
- Learn effective team management.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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**Interactive Content**  
-  
**YES**



**Blockchain Certificate**  
-  
**YES**



**Gamified Assessments**  
-  
**YES**

# Project Management: Beyond the Fundamentals



## ABOUT THIS PROGRAMME



The MANCOSA skillME Project Management: Beyond the Fundamentals short learning programme (SLP) has been developed by industry experts to empower experienced project coordinators and managers with skills, tools and techniques to achieve successful project outcomes.

The MANCOSA skillME Project Management: Beyond the Fundamentals SLP is a high-impact, microlearning programme which covers:

- Strategically managing the project management cycle
- Strategizing for the initiation, planning, implementation and closure of a project
- Team leadership and performance



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Strategically manage the project management cycle
- Develop strategies for the initiation, planning, implementation, and closure of a project.
- Enhance team leadership and performance.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive  
Content**

YES



**Blockchain  
Certificate**

YES



**Gamified  
Assessments**

YES



# Supply Chain Management: Digital Transformation and Optimisation



## ABOUT THIS PROGRAMME



Significant leaps have been achieved across industries with the advent of the Fourth Industrial Revolution (4IR). Digital transformation has poses tremendous scope and opportunity for the optimisation of supply chains and the management of such.

This course will develop an understanding of how key relationships in supply chains can help you cut costs, boost performance, and create more value for customers.

We will focus on the management of both domestic and international supply chains, what risks arise within supply chain management and how to mitigate against such risks.

The course will then explore how digital transformation of supply chain management should be included as part of a company's overall strategy.



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Explain the core elements that make up the supply chain
- Understand what needs to be considered with an international supply chain
- Identify what value can be unlocked through a well managed supply chain
- Identify the key supply chain risks and how to mitigate against such risks
- Understand how digital transformation of supply chain management can be incorporated into a company's strategy

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

## BLOCKCHAIN CERTIFICATE



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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# 21st Century Management Development



## ABOUT THIS PROGRAMME



Team leaders, supervisors as well as junior and aspiring managers are invited to take this 21st Century Management Development programme in order to develop the leadership skills and acumen that will enable one to be an astute manager in the 21st century workplace. This course will expose students to strategies for immediate impact management.

In this course, students will develop the skills for more effective negotiation, feedback and coaching, conflict management, and change leadership.



## COURSE SUMMARY



**Duration:**  
3 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Learn how to negotiate effectively and influence others through effective leadership
- Provide feedback and coaching that is strategically appropriate and influential
- Manage conflict and lead change in business

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Supply Chain Logistics: Management and Leadership Strategy



## ABOUT THIS PROGRAMME



Supply chain logistics are dynamic and ever-changing in a globalised world. Managing and leading a supply chain has become an intricate task with many implications for business success. This course introduces the fundamental elements that make up the supply chain and how technology has impacted the ways in which these elements are managed and integrated.

The course focuses on how innovative technology has driven efficiencies, visibility, and risk mitigation across global and local supply chains, as well as how the various elements of the supply chain link and work together.



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
2 Days

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the various elements that make up the supply chain
- Explain how the various elements work together
- Explain how information and communication technology has impacted the domain of supply chain
- Describe the key trends in supply chain innovation

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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# Design Thinking and Innovation



## ABOUT THIS PROGRAMME



Innovation and creativity are ranked as top skills for any person seeking to be employable in the 21st century labour market. Design thinking is a human-centric approach to innovation and creativity. This course introduces design thinking as a methodology that can enable innovation and creativity. The course demonstrates how individuals and organisations can use curiosity and design thinking skills to identify

and choose opportunities for creative solution-finding. An overview of design thinking mindsets and tools are provided to help students understand design thinking as a problem-solving approach.



Interactive Content

YES



Blockchain Certificate

YES



Gamified Assessments

YES

## COURSE SUMMARY



Duration:  
2 Days

Videos:  
Yes

Access:  
24/7

Delivery:  
100% Online

Admission:  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Understand the core concepts and mindsets of creativity, design and innovation
- Explore ideas and tools to help people work more creatively
- Master the design principles that will help you create user-focused solutions
- Explore collaborative approaches to ideation

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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# Healthcare Programmes

Nurturing 21st  
Century Skills

**Future Focused  
Learning Style**



# Digitalising Administration in Healthcare: Modern Practices



## ABOUT THIS PROGRAMME



This course aims to equip healthcare workers with the knowledge and skills necessary to effectively digitise administrative processes in a modern healthcare practice. Participants will gain practical insights on the benefits of digitalisation, explore technological tools and platforms, and learn effective practices for implementing and managing digital administration systems.

The course covers key areas such as electronic health records (EHR), data security and privacy, telehealth, and streamlining administrative workflows. Join us to discover how digitalisation can enhance efficiency, improve patient care, and transform healthcare administration



CPD Points: 3



## COURSE SUMMARY



<b>Duration:</b> 1 Day	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Gain a basic understanding of digitalising administration in healthcare.
- Be informed on the ethical considerations and equipped with knowledge and strategies to implement digital administration systems.
- Gain insight into emerging technologies shaping the future of healthcare administration and the potential impact on healthcare practices while ensuring data security and privacy.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

## BLOCKCHAIN CERTIFICATE



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### Interactive Content

YES



### Blockchain Certificate

YES



### Gamified Assessments

YES



# Child Immunisation Schedule and Paediatric Health



## ABOUT THIS PROGRAMME



This course aims to provide healthcare workers in child health services with a comprehensive understanding of the child immunisation schedule in South Africa. It will cover essential topics related to immunisation, including the importance of vaccines, the recommended immunisation schedule, vaccine-preventable diseases, administration techniques, safety considerations, and the role of healthcare workers in promoting immunisation as an integral part of child health.



CPD Points: 3



## COURSE SUMMARY



**Duration:**  
1 Day

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Be equipped with the requisite knowledge, skills, and strategies to ensure proper immunization practices.
- Promote paediatric health, and to effectively address concerns related to vaccines and childhood health, including vaccine hesitancy and complications.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# Psychiatric Patient Care



## ABOUT THIS PROGRAMME



Understanding the needs of individuals grappling with serious mental illness is essential for fostering their recovery. “Recovery involves the development of new meaning and purpose in one’s life as one grows beyond the catastrophic effects of mental illness”.

While recovery is a personal journey, it is not one that individuals can undertake entirely on their own. It necessitates the support of family, friends, and a multi disciplinary team (MDT).

The MDT comprises of various healthcare professionals collaborating to deliver comprehensive patient care, including psychiatrists, nurses, occupational therapists, and psychologists.

This short learning programme, crafted by industry experts, equips healthcare workers with a robust grasp of patient care in the realm of psychiatric illness.



CPD Points: 5



## COURSE SUMMARY



**Duration:**  
3 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- Psychiatric disorders
- Psychiatric patients
- Caring for psychiatric patients
- Patient journey
- Refusal of hospital treatment
- Anxiety, depression and self-harm
- Adolescent and child psychiatric disorders
- Substance abuse and dependency

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



# Introduction to Wound Management



## ABOUT THIS PROGRAMME



This programme is an introduction to wound management. It covers basic knowledge required to assess a patient with a wound, classify the wound and make treatment decisions. This short learning programme should be seen as the stepping stone to further learning.



CPD Points: 3



## COURSE SUMMARY



**Duration:**  
1 Day

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to:

- Learn and understand the layers and function of the skin.
- Be able to classify wounds according to aetiology and classification systems.
- Understand what a comprehensive assessment of wound entails.
- Identify factors that might influence healing.
- Apply the wound bed preparation paradigm to a patient with a wound.
- Identify treatment options according the WBP paradigm, debridement methods and moisture management methods.
- Describe and understand the dynamics of an interdisciplinary team.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# Public Healthcare: Health Promotion



## ABOUT THIS PROGRAMME



Public healthcare aims to provide communities with access to healthcare at hospitals and clinics. On the other hand, health promotion is the science and art of enabling people to increase self-control and improve their overall wellbeing.

Factors such as life expectancy, childhood obesity, future pandemics and other environmental factors have a major impact on public health.

Health promotion assists in mitigating negative impacts on public health by empowering people to enhance self-management and improve their overall health and well-being.

This short learning programme has been developed by industry experts to provide healthcare workers involved in the public healthcare domain with a comprehensive understanding of strategy, management, and implementation of delivering public health services.



CPD Points: 3



## COURSE SUMMARY



**Duration:**  
2 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- Global Health
- Public Health Care in South Africa
- Inequalities
- Leading Change in Public Health
- Project Management
- Health Promotion

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive  
Content**

YES



**Blockchain  
Certificate**

YES



**Gamified  
Assessments**

YES



# Infection Prevention and Control for Healthcare



## ABOUT THIS PROGRAMME



“Healthcare-associated infections (HAIs) are one of the frequently encountered patient safety incidents in care delivery and poses a major public health challenge impacting on morbidity, mortality and quality of life. The prevalence of HAIs in mixed patient populations of low to middle-income countries (like South Africa) is approximately twice that of high-income countries.

These infections also present a significant economic burden at the societal and health facility level. Effective infection prevention and control

programmes have been proven to be one of the cornerstones for combating HAIs and anti microbial resistance” -Dr. T Pillay (acting Director-General: Health, March 2022).

This short learning programme has been developed by industry experts to provide healthcare workers with a holistic understanding of how to develop and implement standard infection prevention control measures, to prevent the outbreak and spread of infections in South African healthcare facilities.



CPD Points: 6



## COURSE SUMMARY



<b>Duration:</b> 3 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- Standard precautions
- Use of PPE, antiseptics, disinfectants and detergents
- Safe handling of linen and laundry
- Healthcare waste management
- Decontamination of medical devices
- Respiratory hygiene and cough etiquette
- Principles of asepsis
- Environmental cleaning
- Injection safety and best practices.

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Videos on demand
- Interactive/ gamified content and assessments

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# Good Clinical Practice



## ABOUT THIS PROGRAMME



In South Africa, the healthcare system faces a stark divide: only 17% have private medical aid, leaving 83% reliant on state-funded services. Efforts are underway to bridge this gap, exploring new funding models and advocating for National Health Insurance to create equitable access for all South Africans.

The rapid development in technology has created a more informed and selective patient thereby increasing the importance of a customer-centric and outcomes-based service from healthcare providers.

This short learning programme has been developed by industry experts to assist healthcare workers in keeping abreast with contemporary principles of good clinical practice and seeks to reinforce patients' rights when engaging in healthcare services.

It emphasizes the responsibility that healthcare providers must provide the best care possible while keeping sight of the current changing healthcare landscape within the South African context.



CPD Points: 3



## COURSE SUMMARY



<b>Duration:</b> 2 Days	<b>Videos:</b> Yes	<b>Access:</b> 24/7	<b>Delivery:</b> 100% Online	<b>Admission:</b> None
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## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- Overview of the Patients' Rights Charter
- Healthcare Financing in South Africa
- Evidence Based Practice
- Self-efficacy in patient care
- Patient feedback

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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Interactive  
Content

YES



Blockchain  
Certificate

YES



Gamified  
Assessments

YES



# Ethics for Healthcare Professionals



## ABOUT THIS PROGRAMME



Ethical values are essential for any healthcare professional. Ethics are moral principles that govern how a person or a group will behave or conduct themselves. The focus pertains to right and wrong actions and encompasses the decision-making process of determining the ultimate consequences of those actions. To practice competently and with integrity, nurses must have regulation and guidance within the profession, like all healthcare professionals.

This short learning programme has been developed by industry experts to equip nurses at all levels, who have their own set of personal ethics and morals, to recognise dilemmas in healthcare, make value-based judgements and decisions while keeping within the laws that govern them.



CPD Points: 3



## COURSE SUMMARY



**Duration:**  
3 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- Ethical principles
- Code of Ethics
- Ethical issues in nursing
- Ethical dilemmas inherent in the application/ implementation of the code of ethics
- Application and sanctions

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand

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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES

# Human Papillomavirus (HPV) Training



## ABOUT THIS PROGRAMME



This comprehensive training programme has been crafted to provide healthcare workers with in-depth knowledge and practical skills pertaining to cervical cancer, human papillomavirus (HPV), HPV vaccination and their relationship to sexual reproductive health. The programme will cover topics such as HPV epidemiology, vaccination guidelines, patient counselling, and the broader context of sexual reproductive health services provided by healthcare professionals.

This short learning programme has been developed by industry experts and was created by MANCOSA in partnership with Strategic Health Solutions to provide healthcare workers with a comprehensive understanding of HPV and an overview of sexual reproductive health.



CPD Points: 20



## COURSE SUMMARY



**Duration:**  
3 Days

**Videos:**  
Yes

**Access:**  
24/7

**Delivery:**  
100% Online

**Admission:**  
None

## ADDITIONAL COURSE INFORMATION



### Take this programme to learn more about:

- HPV fundamentals, Sexual Reproductive Health and HPV-Related Diseases
- HPV Vaccination: Guidelines and Administration
- The Role of Healthcare Workers in HPV Education and Promotion
- Sexual Reproductive Health counselling, collaboration and referral strategies
- Policy, Regulations and Reporting

### User requirements:

- Own laptop or PC or tablet/mobile
- Own internet connection
- Approximately 1 GB of data

### Additional benefits:

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
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**Interactive Content**

YES



**Blockchain Certificate**

YES



**Gamified Assessments**

YES



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