

NURTURING
21ST CENTURY
SKILLS



Telephone Skills

NURTURING 21ST CENTURY
SKILLS

High-impact, micro-learning for
the digital economy.



AUTOMATED, CONVENIENT AND ACCESSIBLE
LEARNING EXPERIENCE



skillme@mancosa.co.za



Durban, South Africa

ABOUT THIS PROGRAMME

The MANCOSA skilME Telephone Skills short learning programme (SLP) has been developed by industry experts to equip individuals with critical skills required for telephone communication.

The MANCOSA skilME Telephone Skills SLP is a high-impact, microlearning programme which covers:

- Professional telephone communication
- The rules of professional telephone etiquette

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2021

TAKE THIS PROGRAMME TO

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand



DELIVERY
100% Online



DURATRION
5 hours



ACCESS
24/7

Register Now!

#CLICKtoLEARN

