

# NURTURING 21<sup>ST</sup> CENTURY SKILLS



AUTOMATED, CONVENIENT AND ACCESSIBLE  
LEARNING EXPERIENCE



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Durban, South Africa



## 21st Century Management Development

### NURTURING 21ST CENTURY SKILLS

High-impact, micro-learning for  
the digital economy.



## ABOUT THIS PROGRAMME

Team leaders, supervisors as well as junior and aspiring managers are invited to take this 21st Century Management Development programme in order to develop the leadership skills and acumen that will enable one to be an astute manager in the 21st century workplace. This course will expose students to strategies for immediate impact management. In this course, students will develop the skills for more effective negotiation, feedback and coaching, conflict management, and change leadership.

- Learn how to negotiate effectively and influence others through effective leadership
- Provide feedback and coaching that is strategically appropriate and influential
- Manage conflict and lead change in business

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# 2021



## TAKE THIS PROGRAMME TO

- High-impact microlearning programme developed by industry and academic experts
- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand



### DELIVERY

100% Online



### DURATRION

3 Days



### ACCESS

24/7

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